Case: 5:22-cv-01454-CEH Doc #: 1-16 Filed: 08/15/22 1 of 2. PageID #: 55

EXHIBIT M

7/25/2021

Gmail - BCU 1525 Refund Request



Karl Forsell <fforcc@gmall.com>

BCU 1525 Refund Request

15 messages

Karl-Leng Forsell <frsi@ftml.net>
To: FPGA Land <sales@fpga.land>

14 August 2018 at 11:27

Dear Tom,

I hope this email finds you well.

In light of the BCU1525 delivery delay, and encouraged by your response to this, as announced and reported in the fpga discord, I am requesting a refund for 180 of the 192 BCU1525 (No RAM) boards I have on order with FPGA Land via the fully paid and confirmed orders 1505, 1462, 1406, 1405, 1395, 1247, 1174, 1121, 1119, 1099, 1098, 1097, 1094, 1087, 1084, 1080, 1076 and 1042.

Please could you provide me with the sconest time-frame as to when I could expect to receive the refund money in my account(s).

Best,

Carl

FPGA Land <sales@fpga.land> Reply-To; FPGA Land <sales@fpga.land> To: Karl-Leng Forsell <frsl@ftml.net>

14 August 2018 at 11:27

 $\mathcal{I}\mathcal{I}$ -Please type your reply above this line $\mathcal{I}\mathcal{I}$

Your request (577) has been received and is being reviewed by our support staff.

To add additional comments, reply to this email.

Karl-Leng Forsell

Aug 14, 09:27 PD1

[Quoted lext hidden]

This email is a service from FPGA Land. Delivered by Zendesk

Thomas Sensel (FPGA Land) <sales@fpga.land> Reply-To: FPGA Land <sales@fpga.land> To: Karl-Leng Forsell <frsl@flml.net>

17 August 2018 at 22:04

##- Please typo your reply above this line -##

Your request (577) has been updated. To add additional comments, reply to this email.

Thomas Sensel (FPGA Land)

Aug 17, 20:04 PDT

Karl,

That's not a problem. I'll need a crypto address to refund your crypto and bankwire orders to.

I'm placing your ticket on hold pending refund.